





From our website, <u>https://www.nhtsa.gov/recalls</u>, you can search your vehicles' safety and recall issues by its VIN, Year Make Model, Car Seat's brand name/model, tire brand name and line or equipment brand/model.

Vehicle Identification Number (VIN)

Every vehicle has a unique VIN. Enter a VIN to learn if a specific vehicle needs to be repaired as part of a recall.

Enter 17 Character VIN 0/17 ۹

Where is my VIN?

Look on the lower left of your car's windshield for your 17-character Vehicle Identification Number. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

What the VIN search tool will show

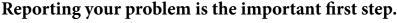
- An unrepaired vehicle affected by a vehicle safety recall in the past 15 calendar years,
- Vehicle safety recalls from <u>major light auto automakers</u>, <u>motorcycle manufacturers and some medium/heavy</u> <u>truck manufacturers</u>.

What the VIN search tool will not show

- A vehicle with a repaired safety recall. If your vehicle has no unrepaired recalls, you will see the message: "0 Unrepaired recalls associated with this VIN".
- Manufacturer customer service or other nonsafety recall campaign,
- International vehicles,
- There may be a delay with very recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old. (except where a manufacturer offers more coverage)
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.

From your complaints to recall campaigns

NHTSA issues vehicle safety standards and requires manufacturers to recall vehicles and equipment's that have safety-related defects. Learn about NHTSA's recall process.



Your complaint will be added to a public NHTSA database after personally identifying information is removed.

If the agency receives similar reports from a number of people about the same product, this could indicate that a safety-related defect may exist that would warrant the opening of an investigation. **Example of Complaints:** <u>https://www-odi.nhtsa.dot.gov/VehicleComplaint/</u>

Have a safety problem?

Report a problem with your vehicle, tires, car seats or other equipment. We review every problem as we work to keep our roads safe.

Report a safety problem: https://www-odi.nhtsa.dot.gov/VehicleComplaint/

NHTSA conducts an investigation from reported complaints.

A. SCREENING

NHTSA reviews filed complaints from vehicle owners and other information related to alleged defects to decide whether to open an investigation.



NHTSA conducts an analysis of any petitions calling for defect investigations. If the petition is denied, the reasons for the denial are published in the Federal Register.

C. INVESTIGATION

NHTSA opens an investigation of alleged safety defects. It is closed when they notify the manufacturer of recall recommendations or they don't identify a safety-related defect.

D. RECALL MANAGEMENT

NHTSA reviews filed complaints from vehicle owners and other information related to alleged defects to decide whether to open an investigation.

View monthly investigation reports: https://www-odi.nhtsa.dot.gov/recalls/monthlyreports.cfm

Initiated safety recalls require a manufacturer's action to announce

A recall is issued when a manufact tire creates an unreasonable safety to conduct a recall and remedy a

A recall is issued when a manufacturer or NHTSA determines that a vehicle, equipment, car seat, or tire creates an unreasonable safety risk or fails to meet minimum safety standards. Most decisions to conduct a recall and remedy a safety defect are made voluntarily by manufacturers prior to any involvement by NHTSA.

Manufacturers are required to fix the problem by repairing it, replacing it, offering a refund, or in rare cases repurchasing the vehicle. <u>View the 2018 Recall Report</u>.

Using our <u>VIN lookup tool</u>, you can access recall information provided by the manufacturer conducting the recall which may be not posted yet on NHTSA's site.

Takata Recalls Spotlight Recalls Spotlight monitors high-profile recalls and offers consumers resources to find and address vehicle recalls.

https://www.nhtsa.gov/equipment/takata-recall-spotlight



Complaints



Motor Vehicle Safety Defects And Recalls -What Every Vehicle Owner Should Know

Download this brochure to get more information about how and why recall campaigns are initiated, and to know your rights and responsibilities when a vehicle or item of motor vehicle equipment is recalled. View brochure:

https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/14218-mvsdefectsandrecalls_041619-v2-tag.pdf

Roles in the Recall Process

Manufacturer

Manufacturers will notify registered owners by first class mail within 60 days of notifying NHTSA of a recall decision. Manufacturers should offer a proper remedy to the owner.



NHTSA

NHTSA will monitor each safety recall to make sure owners receive safe, free, and effective remedies from manufacturers according to the Safety Act and Federal regulations.

You (owner)

NHTSA will monitor each safety recall to make sure owners receive safe, free, and effective remedies from manufacturers according to the Safety Act and Federal regulations.



Schedule an appointment with your local dealer and get any open recalls fixed for FREE.

Safe Cars Save Lives! #CheckForRecalls

Every recall is serious.

Tips For Your Safety

Register your vehicle, tires, car seats &

equipment and check recalls twice a year.

Safe Cars Save Lives! #CheckForRecalls

HINHTSA